

Are you ready to embark on a printing journey? We understand that the world of printing can sometimes be intricate, filled with questions and uncertainties. That's why we've crafted this comprehensive FAQ guide for print buyers like you.

YOUR ULTIMATE PRINT BUYER'S FAQ GUIDE

Frequently Asked Questions (FAQ) for Print Buyers

1. Elevate Your Design:

What file formats do you accept for printing?

We accept PDF, INDD, CDR, TIFF, JPEG, EPS, and AI formats. Optimal results? Choose Press Quality PDF.

2. Picture-Perfect Quality:

What is the recommended resolution for images and graphics?

For stunning print quality, ensure images are at least 300 DPI.

3. Beyond the Edges:

What is bleed, and why is it important?

Bleed ensures your designs have no white borders after trimming – a good choice for a polished look.

4. The Art of Paper:

What paper options are available for my printing project?

From glossy to matte, we offer a range of finishes to match your vision.

5. See Before You Print:

Can I see a proof of my design before printing the final copies?

Absolutely! We provide digital proofs for your peace of mind.

6. Time Matters:

What is the turnaround time for printing orders?

Timelines vary based on your project's complexity and quantity. We'll provide an estimated delivery date.

7. File Preparation 101:

How should I prepare my files for printing?

Package files. CMYK color mode, proper margins, bleed, links and font inclusion – we've got you covered.

8. Design Assistance:

Do you offer design services if I need help with my artwork?

Yes, our design experts are ready to transform your ideas into print.

9. Printing Variety:

What printing methods do you offer?

Choose from offset, digital, and large format printing to suit your project's unique needs.

10. Personalized Pricing:

Can I request a custom quote for my printing project?

Of course! Get pricing tailored to your specific requirements.

11. Eco-Friendly Choices:

Do you offer eco-friendly or sustainable printing options?

Absolutely, ask about our sustainable printing options and environmentally responsible practices.

12. Seamless Ordering:

How do I submit my printing order?

Simple – use our online ordering system or reach out to our friendly customer service team.



13. Payment Options:

What payment methods do you accept?

We accept credit cards, checks, and electronic transfers for your convenience.

14. Stay Informed:

Can I track the status of my printing order?

You bet! Easily track your order online or get updates from our dedicated team.

15. Satisfaction Guaranteed:

What is your policy for reprints or returns in case of issues?

Rest assured, we have a comprehensive policy for reprints and returns to ensure your satisfaction.